



PRINCESS CRUISES

come back new®

Our Commitment to Safety

Hello, I'm Jan Swartz, President of Princess Cruises.

When you sail with Princess, you entrust us with your safety, and we take that responsibility very seriously. Nothing is of greater importance than the safety and security of our guests.

Our fleet operates under a safety management system that is certified under the International Safety Management Code and provides the foundation for operating our Safety, Health, Environmental and Security programs; we are vigilant in our dedication to these.

All our captains have spent decades at sea and are highly experienced in operating passenger ships safely.

Auditors regularly board our ships, not only to ensure that we are complying with our policies, but also that we are following the rules and regulations set in place internationally and domestically.

All shipboard personnel undergo comprehensive safety training regularly, which includes live onboard training, computer-based courses and state-of-the-art simulator training.

Every ship undergoes periodic inspections as mandated by our flag states, the U.S. Coast Guard and other regulatory authorities to verify safety processes and procedures.

All our crews participate in regular drills to ensure they are ready to respond in the event of an emergency. Similarly, our shore response teams train and drill regularly so that they can support the ship, should the need arise.

As a guest, you will experience our commitment during the mandatory Guest Safety Assembly that takes place before sailing. Safety Assemblies are public examples of our focus and high priority on safety and security. Every aspect of our planning and operations takes place with safety in mind, from the earliest designs of our ships to the voyage planning undertaken by the bridge team prior to every cruise.

All of us at Princess Cruises are committed to the safe passage of our ships, so you can focus on having a wonderful vacation.

Thank you and we look forward to welcoming you soon.



Sincerely,

Jan Swartz
President
Princess Cruises

Guest Safety Assemblies

Guest Safety Assemblies take place in the port of embarkation before the ship leaves the dock so that guests know what to do and where to go if an alarm is sounded. During this Safety Assembly, guests will be provided clear instructions to be followed in the event of an emergency, including how to find their muster station, the essential actions they must take in an emergency and how to put on a lifejacket. These Safety Assemblies are mandatory for all guests and non-compliance may result in disembarkation. A guest safety video is available for viewing on your stateroom television on the day that you embark. We recommend that you take the time to watch it.

Safety Awareness

The prevention of accidents aboard our ships is of paramount importance. Therefore, we offer the following suggestions to help ensure your safety:

Always hold the handrails when going up or down stairs or while moving about the ship.

Never hold the frames of open doors, as the ship's motion may cause the door to close on your hands or fingers.

Remember to keep a firm hold on all exterior doors when passing through them, as the ship's movement creates a breeze across open decks and may swing doors unexpectedly. Additionally, open balcony doors may cause stateroom doors to slam because of pressure differences.

Open decks are slippery when wet, a result of inclement weather or routine cleaning of the ship. Always use caution when walking in these areas, and rubber-soled shoes are suggested.

Rubber-soled shoes should be worn at all times when the ship is pitching and rolling and are also recommended for all shore excursions.

Raised thresholds are common on ships, adjacent to fireproof doors, exterior doors and bathroom facilities, including the bathroom in your stateroom. Please take care when walking through all such locations.

Under no circumstances are guests allowed to enter crew living or working areas, even if invited by a member of the ship's staff. Some areas of the ship, such as the galley, are occasionally open for inspection for escorted tours. Please refer to the Princess Patter for details.

It is dangerous for anyone to sit or stand on the ship's side rails on the open decks or stateroom balconies. Please don't allow children to do so, even if you're holding them.

The area around swimming pools and spas may be slippery due to usage by fellow guests. Please take particular care in these locations.

The use of extension cords with surge protection devices is prohibited in staterooms, as is the use of non-thermostatically controlled kettles and water heaters as well as irons. Please do not bring this type of equipment with you.

Special care should be taken when charging portable electronic devices, such as mobile phones, as these may not be compatible with the ship's electrical system and can result in damage to the charger or start a fire. If you are unsure, consult the Guest Services Desk for assistance.

We encourage you to read the various safety notices posted around the pool areas. There are no lifeguards on duty, so we ask that you never leave children unsupervised in or around our pools.

The use of candles and other items with naked flames is not permitted on board, as these may fall over and cause a fire.

Princess makes every effort to accommodate our guests with disabilities and have wheelchair-accessible staterooms available. As with any personal property, it is important to store mobility devices, such as motorized scooters and wheelchairs, in the stateroom and not obstruct the corridor.

